

Appendix 1**Anti-Social Behaviour Gap analysis Questionnaire/Self Assessment Tool**

This questionnaire covers both strategic and operational aspects of dealing with anti-social behaviour and may therefore require input from more than one person in the partnership. **This is intended to help your partnership review your current ASB activity and identify potential areas of support.**

Aims –

To ensure that ASB is tackled in a consistent manner across the country via an assessment checklist. We are looking for a link at neighbourhood level that pulls together ASB activity around consultation, engagement, strong use of tools and powers and communication with an audit trail traceable back to local priorities and need.

Objectives -**That CDRPs and CSPs -**

- Show a clear understanding of local priorities, including how they relate to the seven strands of ASB
- If possible have access to analysis that includes as much local intelligence and data both from officers, partner agencies and residents
- Have a clear prioritisation and planning process that informs and directs the analysis
- Have consistent and clear tactical responses that cover effective use of **ASB tools and powers, ASB casework, joint problem solving/working/patrols, youth engagement and communication/marketing activity**
- Clearly outline environmental ASB work and how this links to general activity to tackle ASB
- Have easy and simple mechanisms for reporting ASB, publicising service standards that the public can expect around ASB
- Utilise a robust performance management system to ensure accountability and performance
- Have clear measurement methods to gauge progress
- Have a workforce that is trained, motivated and ready to work in partnership
- Show a clear vision of where efficiencies and improvements can be made, through cutting out duplication and making best use of joint resources

Name of Partnership	SAFER STOCKTON PARTNERSHIP
Names of people who completed this form	Marilyn Davies
Date completed	26 th April 2010

The questionnaire is divided into 8 sections:

Strategic Approach / Performance management

Information sharing and analysis

Perceptions / local issues and concerns

Skills/Resources

Partnership Working

Use of Tools and Powers / Tactical responses

Reporting ASB / Victims and witness support

Environmental ASB

Please use a rating scale of 1-5, where 1 = no/not implemented, and 5 = yes/fully implemented, and put any relevant details in the partnership comments box. Whilst we have kept the questions relatively closed in order to keep the questionnaire to a reasonable length, you are encouraged to highlight specific issues/barriers, training needs etc

**Please return completed questionnaire to David Dunn @ Government Office for the North East
david.dunn@gone.gsi.gov.uk**

1. Strategic Approach / Performance management

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
Do you have an ASB <u>partnership</u> strategy or plan in place covering prevention, enforcement and support, and improving perceptions?	5	
Do you have a specified strategic lead for ASB in the partnership who is accountable for delivery?	4	Refresh of ASB Strategy due April 2011
How do you engage partners and hold them to account for attendance at meetings, agreed actions etc?	5	Quarterly performance monitoring reports produced
What type of information do you use at police division / borough level for wider performance management?	5	Reported crime and ASB stats from Police and Council
Do you measure ASB perceptions (including satisfaction and confidence) other than the Places survey and if so how?	5	MORI bi annual survey
How can practitioners escalate any blockages or poor performance to a higher level?	5	Scrutiny process in place
Does the partnership regularly evaluate its work on ASB?	5	Yearly evaluation report to SSP

What support would you like from the Government Office or Home Office in this area?

2. Partnership Working

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
Have you got all the partners you need (e.g. RSLs, environmental services, Children's Services (including youth), health colleagues (including CAMHS), social services, police, transport providers, businesses, schools, councillors) fully engaged in working on ASB?	5	
Do all partners in the partnership fully understand the role and responsibility of their organisations in dealing with ASB and improving perceptions?	5	Providing reassurance progress updates brought to SSP during the year.
Do you have agreed ASB delivery plans at neighbourhood / divisional level? Please describe the partnership structure Do you have structured tasking meetings? Do you have terms of references? Who chairs and leads the meetings and who attends? Do you have any co-located multi agency ASB teams or units?		Providing Reassurance plans in Neighbourhoods with disproportionate levels of crime and fear of crime and Neighbourhood Police priority plans. Scanning and Challenge Group, SSP the working groups JAGs Yes Policing Inspectors chair meetings attended by Fire, ASB Team, Youth Services, YOS, Housing, Probation The Multi Agency ASB Team is co located in Stockton Police Station

What support would you like from the Government Office or Home Office in this area? None at present

3. Information Sharing and analysis

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
Do you have an information sharing protocol which adequately covers the information needed to deal with ASB from all relevant partners? If so who is it with?	5	Working to the Regional ISP
Do partners supply the information you need readily?	5	
Do you share personalised data when necessary and appropriate to do so?	5	
Do you have sufficient data on ASB in an appropriate format to enable you to map the problems and hotspot areas and drill down into the cause of the problem?	5	
Do you have officers or a process to analyse this mixed data? Do you rely on a single source of data or analysis (e.g.	5	Community Safety Analysis has access to a range of partnership data No

<p>police products)</p> <p>How often is an intelligence product written and who feeds into it?</p> <p>Is this collective data is shared, used collectively and if so how often and by whom?</p> <p>What area and time periods does the analysis cover?</p>		<p>Written for working groups relevant partnership data is used</p> <p>Yes at multi agency meetings</p> <p>As needed</p>
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What support would you like from the Government Office or Home Office in this area? A course for managers to task analysts effectively would be useful.

4. Use of Tools and Powers / Neighbourhood interventions

	Assessment 1-5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
<p>Please outline the range of ASB powers and tools that your partnership has used over the last 12 months, including licensing powers</p> <p>Are you happy that these tools are used and managed effectively?</p>	5	<p>Licensing reviews Premise Closure Order Closure Order ASBOs CRASBOs Injunctions</p> <p>Yes</p>
<p>Do you monitor the use of ASB tools and powers?</p> <p>Are these tools used consistently across the partnership?</p> <p>Do you feel that these tools could be better used by the partnership?</p>	5	<p>Yes</p> <p>Yes via the Multi Agency ASB Team</p> <p>No</p>

Do you feel that additional training or support with regards to use of these powers is required?		No
Do the people in your partnership directly responsible for ASB have adequate knowledge of the full range of tools and powers available to tackle ASB and how to use these?	5	
Do you have sufficient access to legal support to enable you to use the tools and powers you need in an appropriate timescale?	5	Both Police and Council legal teams used
<p><i>Neighbourhood management (door knocking, local feedback, problem solving, joint patrols)</i></p> <p>Please outline how you typically work together collaboratively, how you problem solve and tackle reoccurring issues and concerns</p> <p>Does your partnership hold regular days or weeks of action?</p> <p>How many partners generally participate?</p> <p>Does this activity include out of hours working?</p> <p>Do you hold public / street meetings, or community events or fun days?</p>	5	<p>One JAG meeting is held in the NM area</p> <p>No work is directed following intelligence analysis into areas with the most need but not necessarily over one week</p> <p>Joint patrols are regularly held with ASB Officers Police, NES and youth service providers</p> <p>Yes</p> <p>Twice yearly Face the People sessions</p>

<p>Structured diversionary activities for youths (at times of greatest need, determined by analysis)</p> <p>Do you know when and where your youth nuisance hotspots are?</p> <p>Has the partnership realigned any youth services to address youth nuisance problems?</p>	5	<p>Yes</p> <p>Yes</p>
<p>Seven strands of ASB</p> <p>How are the measures below ranked locally?</p> <p>Is specific action taken across your area to reduce each of the seven strands of ASB?</p> <ul style="list-style-type: none"> • Noisy neighbours or loud parties; • Teenagers hanging around on the streets; • Rubbish or litter lying around; • People being drunk or rowdy in public spaces; • Abandoned or burnt out cars; • Vandalism, graffiti and other deliberate damage to property or vehicles; • People using or dealing drugs 	5	<ul style="list-style-type: none"> • Out of hours noise patrols • Joint patrols • NES focus on Environmental Crime • Use of Section 27 notices • NES focus on Environmental Crime • Graffiti removal kits available from ASB team, trainer removal from wires and use of Community Payback for clean up operations • Various police and DAAT operations

What systems do you have in place to ensure that appropriate support is offered to perpetrators (and where necessary their families) to help them comply with their intervention e.g. ABC, ASBO...	5	There is a dedicated ASB Support Officer in the Multi Agency ASB team who has this role.
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What support would you like from the Government Office or Home Office in this area? None

5. Local priorities / Perceptions

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
<p>How does the CDRP actively seek out and resolve local issues, concerns and priorities?</p> <p>Are these priorities shared across the CDRP with partners such as local authority, RSLs, Crown Prosecution Service etc? Do the police have a different set of priorities?</p> <p>How often are these priorities renewed / refreshed?</p> <p>Are they based around single issues (for example off road bikes), geographical hotspots / problems (for example youths drinking in large numbers on a park or street), or a mixture of both?</p>	5	<p>Intelligence led business process used supplemented by public consultation to identify residents needs.</p> <p>Yes priorities are shared</p> <p>At least quarterly</p> <p>Mixture of both</p>
<p>Do you have a CDRP communications strategy or plan?</p> <p>How do you make neighbourhoods and streets aware of activity to tackle ASB?</p> <p>Is this communication carried out by individual agencies (i.e. does all neighbourhood communication take place</p>	4	<p>No</p> <p>Leaflet drops, patrols</p> <p>Jointly done</p>

through the Neighbourhood Police Teams?) or as a partnership?		
How do you work with the local media to try to improve ASB perceptions and public confidence?	5	Media monitoring report brought to each SSP meeting.
Are you linking your work on perceptions to community engagement?	5	Multi agency approach used in providing reassurance work

What support would you like from the Government Office or Home Office in this area? None

6 Reporting ASB / Victims and witness support

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
<p>Do you have a central co-ordination point/single telephone number within the partnership for reporting ASB?</p> <p>Do you have the following minimum service standards for ASB victims and witnesses -</p> <ul style="list-style-type: none"> • A commitment from partners to reduce perceptions of ASB year on year? • A commitment to take reported cases of ASB seriously; recording, investigating and keeping victims informed of action taken? • A commitment to provide regular information to residents on what action is being taken to tackle ASB? • A commitment to offer support and practical help to victims if ASB? • A commitment to ensure an effective link between neighbourhood policing and neighbourhood management? • A commitment to provide residents with a right of complaint to CDRPs/CSPs if effective action is not taken by local agencies through existing channels? 	5	<p>Yes 24 hour reporting line</p> <ul style="list-style-type: none"> • Yes • Yes Police Public Confidence Unit and ASB Victim Witness Support Officer in place • Yes daily contact made • Dedicated ASB Support Officer • Only one NM in place working closely with NPT • Scrutiny process in place

<p>If not, what services are currently in place in your area to support victims and witnesses of ASB?</p> <p>What redress is available for ASB victims and witnesses if they wish to complain or feel that they have not received a good service?</p> <p>Does your partnership have a way of risk assessing ASB reports (similar to the MARAC procedure for example)?</p> <p>If appropriate, do you provide adequate support to witnesses who have reported ASB?</p>		<ul style="list-style-type: none"> • In the process of being established will be in place by end of April • Yes
<p>Do you have a system (for example a single partnership database) for recording and sharing ASB incidents between different agencies?</p>	5	<p>Not one database but we have the ability to assess the data together.</p>

What support would you like from the Government Office or Home Office in this area? None

7. Skills and resources

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
Do practitioners working on ASB have the necessary skills and experience for their work?	5	
Are your ASB practitioners managed by people with sufficient experience and knowledge?	5	
Do you have ongoing practitioner training in place that develops ASB knowledge and skills?	5	
Do you have problems with high staff turnover?		No staff turnover is low
Does your partnership allocate adequate resources to ASB training to do the work effectively?	5	
Do officers working for the NPTs have a good awareness of ASB tools and powers?	5	

What support would you like from the Government Office or Home Office in this area? None

8. Environmental ASB

	Assessment 1- 5 (1=no/not implemented, 5= yes/fully implemented)	Partnership Comment (including any specific difficulties/issues you may be encountering, and any specific training needs)
<p>How does environmental activity link with your ASB work?</p> <p>Is litter regularly identified as one of the main neighbourhood priorities? If so, how you do tackle it?</p> <p>How does the wider CDRP support activity to tackle environmental ASB?</p> <p>Please outline the main tools that the partnership regularly uses to tackle environmental crimes such as fixed penalty notices, CCTV cameras etc, and by whom</p>	<p>5</p>	<ul style="list-style-type: none"> • Joint work undertaken with NES • Joint tasking with NES and ASB Officers based on NPT priorities • Dedicated Neighbourhood Enforcement Service <p>NES and Security Services:</p> <ul style="list-style-type: none"> • CCTV used • FPNS issued

What support would you like from the Government Office or Home Office in this area? None

Please outline any concerns or shortcomings with regards to delivering an effective ASB service in your area. This could include possible duplication of services / resources, inexperienced staff, lack of partnership buy-in, reluctance to use ASB powers and tools

None